

Business Center: Automated & Staffed



On the road, business travelers want access to the same high-tech equipment that they are accustomed to having while at their main office. Our business centers make that happen.

- Luxury, full-service, and boutique hotels typically want sophisticated equipment, extensive capabilities, and multiple work stations.
- Economy and limited service hotels usually want more basic services.
- Some properties offer business services at no charge to guests, while other hotels think of the business center as a profit center and charge for these services.

Regardless of your objectives and your situation, we can structure a business center that's right for you – a system that's easy for your guests to use and easy for your staff to maintain.



Vertical Systems, Inc.
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Sunnyvale, CA 94089

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YOU Have Questions. WE Have Answers!

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Features

Full-automated, Full-service, Turnkey Systems

- PC's and Mac's with multiple software programs
- Printing in color and black & white, from laptop and mobile devices
- Copier, fax, and scan-to-email
- High-speed internet access
- Unmatched security with our proprietary FreshStart™ software and system architecture that erases all existing files, personal data, and usage history every time a user logs out
- Convenient around-the-clock availability to multiple work stations
- Payment through credit cards, pre-paid cards, and property management system (PMS)
- Attendant assistance with special information or services such as shipping and airline reservations



Support

Our comprehensive customer care package serves hoteliers and their guests 24/7 with a three-tier system that is unique in the hotel industry:

- Remote monitoring of services provided by VSi at your hotel site – which means we can literally alert you about a potential problem before you know there may be a problem
- Convenient call-in centers staffed by trained representatives who know our products and who are VSi employees – no sub-contractors and no temporary workers
- Full product warranty and maintenance, including periodic upgrade of installed equipment as appropriate



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