

## vConcierge™



This self-service concierge station provides guests with instant around-the-clock access to local information and services including:

- Restaurants
- Entertainment
- Attractions
- Events



In addition, guests can:

- Print airline boarding passes
- Print directions
- Check flight status
- Book local transportation



*It's a convenient service for guests, a strong support tool for staff,  
and a source of shared revenue for owners!*

# YOU Have Questions. WE Have Answers!

## vConcierge™

### Features

- Accessible by guests 24/7
- Easy navigation with dedicated links to key services
- No upfront capital investment required by hotel
- Revenue shared with hotel
- Unmatched privacy and security with our proprietary FreshStart™ software and system architecture that erases all user data, then resets as soon as a user logs out
- Powerful tool that saves time and assists hotel staff
- Available in two models: kiosk (*shown here*) and desktop



*Cypress Kiosk*

Contemporary style and warm wood tone complements the décor of many hotels. Convenient size (36" H x 22" D x 48" W) can be moved easily.

### Support

Our comprehensive customer care package serves hoteliers and their guests 24/7 with a three-tier system that is unique in the hotel industry:

- Remote monitoring of services provided by VSi at your hotel site — which means we can literally alert you about a potential problem before you know there may be a problem
- Convenient call-in centers staffed by trained representatives who know our products and who are VSi employees — no sub-contractors and no temporary workers
- Full product warranty and maintenance, including periodic upgrade of installed equipment as appropriate



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